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STATE OF ILLINOIS
Pollution Control Board

September 30, 2004

PC#1

Illinois Pollution Control Board
1021 North Grand Avenue East
P. O. Box 19274
Springfield, Illinois 62794-9274

Attention: Carol Sudman, Hearing Officer

Re: PCB 04-81
(Enforcement - Public Water Supply)

Dear Ms. Sudman:

I am contacting you concerning the above referenced matter. As a resident of Stratford West, I am obviously concerned about not only the problems we have with the operation of our water and sewer system, but the outrageous monthly minimum fee. For example, I, as a single senior citizen, had a bill last month in excess of \$160.00.

If a fine is imposed upon Mr. Thorell, I believe he is likely to find a way to pass it on to us consumers. I would prefer instead of a fine that he be required to abate a portion of his monthly billing. This would provide a benefit to those of us forced to use his utilities.

Thank you for your consideration.

Joyce Norcross

Joyce Norcross
#10 Rye Court, Stratford West
Macomb, Illinois 61455